Dear Gurwin Residents and Family Members:

As required by the NY State Department of Health (DOH), we are writing today to inform you that we have received notification that two of our staff members have tested positive for COVID-19, as well as five of our residents. Positive residents have been moved to our isolation unit, where they will be cared for until they are cleared to return to their units. We are currently conducting contact tracing, and will test any residents or staff members who may have been exposed at least twice in the coming days to ensure negative results. If this affects your loved one, his/her designated representative will have been notified by phone.

**UPDATE:** We still have received no guidance from the DOH regarding testing requirements for visitors. We will communicate the details of the Governor’s plan, and what you need to do to visit safely, once we receive the information from the DOH.

As per DOH guidance, visitation remains open; however we must caution all visitors that we are in an outbreak investigation due to positive test results among staff and residents, and you are at increased risk for exposure to COVID-19 when visiting at this time.

- Please **do not visit if you are not feeling well**.
- **Wear a mask at all times while in the facility**, including throughout your visit with your loved one. Surgical masks are preferred over cloth masks; we have a supply for your use at the front doors.
- **Sanitize your hands often**, especially when entering and leaving our facility.
- **Maintain physical distancing** wherever possible.
- **We strongly encourage all visitors to be vaccinated against COVID-19**—and when eligible, boosted—prior to visiting.
- **Testing**, which will soon be required, is advised before your visit.
- Please be sure to **inform us if you test positive within 10 days after a visit to our Center**.

We appreciate your cooperation. Please email info@gurwin.org with questions. Thank you.

The Gurwin Care Team

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