



**Wednesday, August 18, 2021
4:00 PM**

Dear Gurwin Residents and Family Members:

We are writing today to inform you that one of our staff members has tested positive for COVID-19. We are required to follow NY State Department of Health regulations, which include suspension of all **indoor** visitation, effective immediately.

All residents and staff will be tested as soon as possible, and again seven days later, to determine the extent of the outbreak. Pending these test results, which should be complete within approximately 14 days, we will either open for indoor visitation again, or remain paused for further testing.

In the meantime, **outdoor visitation is still permitted for all residents not on Transmission Based Precautions** due to possible exposure. Families of these residents have been notified separately. **Tonight at 7:00 PM, the signup will go live to schedule courtyard visits** through next Wednesday; additional slots will open for upcoming weeks, as needed, on Wednesdays at 3:30 PM. Previously scheduled visits will be canceled, so any visits for this week will need to be rescheduled. You can find the signup at bit.ly/GurwinVisits. In order to ensure that everyone has a chance to visit, we ask that you **sign up for no more than one visit per week per resident**. Visits may need to be cancelled during inclement weather; **be sure to call our Visitation Hotline at (631) 715-2200 prior to your visit for updated information**. The visiting schedule at this time will be daily from 10:30 AM - 11:30 AM and 2:30 PM - 3:30 PM, except on Wednesdays, which will replace the morning slot with an evening slot from 6:30 PM - 7:30 PM.

Please be sure to follow these rules when visiting:

- Wear a mask during your entire visit, from **before** you enter our facility, at all times while with a resident (including while outdoors during your visit), and until you completely exit the building;
- Wash or sanitize your hands when you enter the building, often throughout your visit, and again prior to leaving;

- Maintain social distancing as best at all times during your visit.

FaceTime visits will resume while indoor visitation is paused. Please use the link previously provided to you by your loved one's unit recreation therapist, or email videochat@gurwin.org for your signup link. Again, we ask that you sign up for one Face Time visit per week to ensure that everyone who wants a visit can have one.

If you have questions about visitation as it specifically affects your loved one, please contact his/her social worker.

You may also **email info@gurwin.org with questions**. Thank you for your cooperation in helping us to keep our residents safe during this time.

Best regards,

The Gurwin Care Team



Get the Accushield Fast Track Visitation Entrance Pass --
[Click Here to Learn More.](#)

Did you receive a robo call tonight? Please email info@gurwin.org or reply to this email if you would like the number changed for future calls. Be sure to include the resident's name and your name on the email. Unfortunately, only one family member per resident may be called through this system.

Before you visit, **[check for daily visitation updates at \(631\) 715-2200](#)**. Find full visitation guidance on our website at **www.gurwin.org/visitation-policy/**.

Want to get vaccinated? **Our in-house pharmacy is now providing vaccinations** to family members who are interested. Call (631) 715-2660 to make an appointment.

Send your loved one a **Gurwin Gram Gram**. Send a short video to us via Facebook Messenger or by email to **info@gurwin.org**, and we'll deliver your good wishes.

Visit our website at **www.gurwin.org** for Frequently Asked Questions and other updates on COVID-19. Past Family and Resident Update newsletters can be accessed at **www.gurwin.org/family-updates/**.

Gurwin Healthcare System

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