Dear Gurwin Residents and Family Members:

We are writing today to inform you that two staff members, both fully vaccinated, have tested positive for COVID-19. This was found during our routine outbreak testing, which was underway due to previous positive tests from last week. As we are already following the required NY State Department of Health regulations, our visitation status does not change with this new positive result, and all *indoor* visitation will remain on pause. We have one COVID-19 positive resident being cared for in our isolation unit.

All residents will be tested tomorrow, and staff will be tested as soon as possible; all tests will be repeated seven days later to determine the extent of the outbreak. Pending the results from this testing, which should be complete within approximately 14 days, we will either open for indoor visitation again, or remain paused for further testing. Family members will be notified of the results of the tests as we receive them.

Quarantine continues on 2 North, 2 South, 3 North, 3 East, 3 West, 4 East and 4 West until at least mid next week. 1 North and 1 South remain on quarantine pending resident test results from tomorrow. In the meantime, *outdoor visitation is still permitted for residents not on quarantine on units 3 South, 4 North and 4 South.* Visits for these units only will continue to be scheduled through Sign Up Genius, which you can find at [bit.ly/GurwinVisits](http://bit.ly/GurwinVisits). In order to ensure that everyone has a chance to visit, we ask that you **sign up for no more than one visit per week per resident.** New sign ups will open weekly on Mondays at 3:30 pm, as necessary, while we are unable to hold indoor visitation. **Be sure to call our Visitation Hotline at (631) 715-2200 prior to your visit for updated information, as visitation may need to be canceled due to inclement weather, including rain or heat advisory.**

The visiting schedule is posted on the sign-up app.

Please be sure to follow these rules when visiting:
• Wear a mask during your entire visit, from before you enter our facility, at all times while with a resident (including while outdoors during your visit), and until you completely exit the building;
• Wash or sanitize your hands when you enter the building, often throughout your visit, and again prior to leaving;
• Maintain social distancing as best as you can at all times during your visit.

**FaceTime visits** are available while indoor visitation is paused. Please use the link previously provided to you by your loved one's unit recreation therapist, or email videochat@gurwin.org for your signup link. Again, we ask that you sign up for one FaceTime visit per week to ensure that everyone who wants a visit can have one.

If you have questions about visitation as it specifically affects your loved one, please contact his/her social worker.

You may also email info@gurwin.org with questions. Thank you for your cooperation in helping us to keep our residents safe during this time.

Best regards,

The Gurwin Care Team

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Get the Accushield Fast Track Visitation Entrance Pass -- [Click Here to Learn More.](#)

Did you receive a robo call tonight? Please email info@gurwin.org or reply to this email if you would like the number changed for future calls. Be sure to include the resident's name and your name on the email. Unfortunately, only one family member per resident may be called through this system.

Before you visit, check for daily visitation updates at (631) 715-2200. Find full visitation guidance on our website at [www.gurwin.org/visitation-policy/](http://www.gurwin.org/visitation-policy/).

Want to get vaccinated? Our in-house pharmacy continues to provide [vaccinations](#) to family members who are interested. Call (631) 715-2660 to make an appointment.

Send your loved one a [Gurwin Gram Gram](#). Send a short video to us via Facebook Messenger or by email to info@gurwin.org, and we'll deliver your good wishes.


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Gurwin Healthcare System
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