Dear Gurwin Residents and Family Members:

We are required by the NY State Department of Health (DOH) to let you know whenever there is a newly positive test result for COVID-19 for either a staff member or resident in our facility. We are writing today to inform you that we have learned of new positive test results for two of our staff members, found through our weekly testing protocols. Although both are asymptomatic, any employee testing positive must quarantine for 14 days, and may only return to work after a negative clinical test result is received. Resident units will continue to be on quarantine, per DOH requirements, through February 14.

We are routinely surveyed by the DOH regarding our infection control practices, and our staff is continually commended for their strict adherence to all protocols. Last week, we hosted the DOH for our seventh infection control survey during the COVID-19 pandemic, and for the seventh time, the team had no findings, noting that all Federal and State program requirements were in substantial compliance. This is a tribute to our staff, who are working tirelessly to keep our residents and each other safe.

Please be assured you will be promptly notified by phone if your loved one is identified as a suspected or positive case of COVID-19, is on a quarantined unit, or has any other significant change in condition. You will find past Family and Resident Updates on our website at www.guwin.org/family-updates/ should you need to access them.

Thank you, as always, for your continued support and understanding.

Sincerely,

The Gurwin Care Team

**Video Chat** with your loved one: email videochat@gurwin.org to request a time. (Limit one per family per week, please.)

**Send your loved one a Gurwin Gram Gram.** Send a short video to us via Facebook Messenger or by email to info@gurwin.org, and we'll deliver your good wishes.