Dear Gurwin Residents and Family Members:

We are required by the NY State Department of Health (DOH) to let you know whenever there is a newly positive test result for COVID-19 for either a staff member or resident in our facility. We are writing today to inform you that we have learned of a positive test result for one of our staff members since yesterday, found through our twice-weekly testing protocol. This employee has had a positive test result in the past.

Employees who test positive for COVID-19, regardless of whether they have symptoms or not, must quarantine at home for 14 days, and may only return to work after a negative clinical test result is received. Resident units will continue to be on quarantine, per DOH requirement, through February 5; we will continue to monitor the situation, and when Drive-Up Visits and In-Person Visit sign-ups reopen, we will let you know.

Please be assured you will be promptly notified by phone if your loved one is identified as a suspected or positive case of COVID-19, is on a quarantined unit, or has any other significant change in condition. You will find past Family and Resident Updates on our website at www.gurwin.org/family-updates/ should you need to access them.

Thank you, as always, for your continued support and understanding.

Sincerely,

The Gurwin Care Team

Video Chat with your loved one: email videochat@gurwin.org to request a time. (Limit one per family per week, please.)

Send your loved one a Gurwin Gram Gram. Send a short video to us via Facebook Messenger or by email to info@gurwin.org, and we'll deliver your good wishes.