Dear Gurwin Residents and Family Members:

We are required by the NY State Department of Health (DOH) to let you know whenever there is a newly positive test result for COVID-19 for either a staff member or resident in our facility. We are writing today to inform you that we have learned of positive test results for three of our staff members and ten residents since yesterday. All residents are asymptomatic and were found through our weekly surveillance testing.

Employees who test positive for COVID-19, regardless of whether they have symptoms or not, must quarantine at home for 14 days, and may only return to work after a negative clinical test result is received. Residents are moved to our COVID-19 isolation unit, where they are cared for until they too receive a negative clinical result. Resident units will continue to be on quarantine through January 22; we will continue to monitor the situation, and when Drive-Up Visits and In-Person Visit sign-ups reopen, we will let you know.

Please be assured you will be promptly notified by phone if your loved one is identified as a suspected or positive case of COVID-19, is on a quarantined unit, or has any other significant change in condition. You will find past Family and Resident Updates on our website at www.gurwin.org/family-updates/ if you need to access them.

Thank you, as always, for your continued support and understanding.

Sincerely,

The Gurwin Care Team

For information on the Pfizer COVID-19 Vaccine and consent forms, visit https://www.gurwin.org/covid-19-vaccine/

Video Chat with your loved one: email videochat@gurwin.org to request a time. (Limit one per family per week, please.)

Send your loved one a Gurwin Gram Gram. Send a short video to us via Facebook Messenger or by email to info@gurwin.org, and we’ll deliver your good wishes.