Dear Gurwin Residents and Family Members:

We are required by the NY State Department of Health (DOH) to let you know whenever there is a newly positive test result for COVID-19 for either a staff member or resident in our facility. We are writing today to let you know that we have learned of positive test results for five of our residents. These results were found through our weekly surveillance testing; positive residents are moved to our isolation unit for at least 14 days, and move back to their units after a negative clinical test result is received. As you may be aware, all units have been placed on a 14-day quarantine per the DOH as a precautionary measure, which will be lifted, pending testing results, on January 11. Drive-Up and In-Person Visit sign ups will open again on January 9 for January 13 and later, due to the new positive test results.

Please be assured you will be promptly notified by phone if your loved one is identified as a suspected or positive case of COVID-19, is on a quarantined unit, or has any other significant change in condition. You will find past Family and Resident Updates on our website at www.guwin.org/family-updates/ should you need to access them.

Thank you, as always, for your continued support and understanding.

Sincerely,

The Gurwin Care Team

Video Chat with your loved one: email videochat@gurwin.org to request a time. (Limit one per family per week, please.)

Send your loved one a Gurwin Gram Gram. Send a short video to us via Facebook Messenger or by email to info@gurwin.org, and we'll deliver your good wishes.