Dear Gurwin Residents and Family Members:

As you know, we are required to inform you whenever there is a newly positive test result for COVID-19 for a staff member or resident in our facility. We are writing as we have been alerted today to a positive result for an employee. As we mentioned in previous letters, this is not unexpected; we do not operate in a bubble, and many of our staff live in communities where there has been a significant spike in the number of COVID-19 cases. We do believe our weekly testing protocol is working, identifying often asymptomatic staff members and minimizing the spread of the virus. We, like you, pray that the number of cases decreases in the days and weeks ahead.

This most recent positive result changes our target In-Person Visit date to December 16; more details will follow as we get closer to that date.

Please be assured you will be promptly notified by phone if your loved one is identified as a suspected or positive case of COVID-19, is on a quarantined unit, or has any other significant change in condition. You will find past Family and Resident Updates on our website at www.gurwin.org/family-updates/ should you need to access them.

These continue to be very challenging times, and we are grateful to you for your support and cooperation as we navigate this together.

Sincerely,

The Gurwin Care Team

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**Video Chat** with your loved one: email videochat@gurwin.org to request a time. (Limit one per family per week, please.)

Send your loved one a [Gurwin Gram Gram](#). Send a short video to us via Facebook Messenger or by email to info@gurwin.org, and we'll deliver your good wishes.

Go to [bit.ly/GurwinVisits](bit.ly/GurwinVisits) to schedule a 10-minute Drive-Up Visit. Residents whose units are on quarantine may not attend Drive-Up Visits at this time.

It's Flu Season! Click here for a message from our staff and residents on protecting yourself and those you love against flu and COVID-19.

Gurwin Healthcare System
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