

## Gurwin Jewish~Fay J. Lindner Residences

**Monday, November 16, 2020**  
**5:00 PM**

Dear Lindner Residents and Family Members:

I hope this email finds you and your family well during this very challenging time. The past few months have seen the adoption of a new normal that most of us have adapted to as well as can be expected. My team and I continue to take a steady and measured approach to changing regulations and guidance from the New York State Department of Health (DOH), the Centers for Disease Control and Prevention (CDC) and our trade organizations in order to minimize the many risks associated with this pandemic.

With the rise in COVID-19 cases throughout the country, as well as increased risk for our residents as they more frequently venture outside into the community, an occasional positive test result among our residents and/or employees is unfortunately likely to occur. We continue with our heightened disinfection practices as well as constant visual and physical reminders for social distancing, mask usage and hand hygiene. We also continue to provide education and training to our residents and staff as updates and changes are made, and all employees and vendors physically entering the building continue to be tested once per week. I am very proud of how each one of them has reacted to this monumental challenge and I anticipate that we will continue in this approach until this pandemic one day disappears.

I am happy to be writing today with some positive news for our community. Beginning tomorrow, we will resume our indoor visitation in the lobby; congregate dining in the dining room, and group activities in the synagogue. As you know, however, all of the above come with very strict protocols and guidance from the DOH.

Finally, and probably the most exciting piece of news, I am very pleased to announce the resumption of our in-house Beauty Salon, also beginning tomorrow after a very long absence from our community. Nail services, we understand, may also be cleared to begin sometime in the next week or two.

While the news today is overwhelmingly positive, I want to again caution you that this situation can change all too quickly. As we head into the holiday season, please continue to be mindful of the increasing numbers of cases of COVID-19, and practice appropriate social distancing, mask usage and all other suitable protocols to keep you and your loved ones safe and healthy.

As always, we appreciate your support as we navigate this pandemic together. My best wishes to you and your family for a very happy and healthy holiday season.

Sincerely,

Michael Letter  
Administrator/COO**It's flu season! Be sure to get your flu shot today!**

Schedule a [Visit](#) or [virtual Video Chat](#) with your loved one: email [fayvideochat@gurwin.org](mailto:fayvideochat@gurwin.org) to request a time. (Limit one per family per week, please.)

Send your loved one a [Gurwin Gram Gram](#). Send a [short](#) video to us via Facebook Messenger or by email to [info@gurwin.org](mailto:info@gurwin.org), and we'll deliver your good wishes.

Visit our [website at www.gurwin.org](http://www.gurwin.org) for Frequently Asked Questions or other updates on COVID-19.

If you are interested in donating to our [COVID-19 Relief Fund](#), visit our website at [www.gurwin.org/donate](http://www.gurwin.org/donate). Thank you.

