

**WEEKLY UPDATE AND VISITATION INFORMATION**Tuesday, September 29, 2020  
5:00 PM

Dear Gurwin Residents and Family Members:

As you know, our visitation target date is October 7, pending NY State Department of Health (DOH) approval and barring any new positive cases of COVID-19 among staff or residents. We want to again go over the expectations and restrictions related to visiting as is allowed currently (by DOH) to ensure all families and residents understand what visiting will look like at least for the short term. At the end of this newsletter, you will find a link to sign up for in-person visits, which will open for sign-ups tomorrow morning, Wednesday, September 30, at 9:30 am.

As noted in our communication from Friday, the DOH has mandated that visiting be conducted outdoors and not include entry to a resident's room. Visits will be by appointment only, and only two visitors are allowed per resident at each visit (at least one must be 18 or older). In addition:

- Visiting will be held in our main courtyard, directly off our lobby. Four visitation "stations" will be set up and visits will be 15 minutes in duration.
- During the visit, residents and family members must maintain social distancing at all times. Family members will remain at one end of the assigned visitation station, and the resident will remain at the opposite end.
- Visitors and residents will wear a mask or face covering at all times during the visit. Visitors must have a face covering to enter the building.
- **Visitors will need to provide evidence of a negative COVID-19 test administered within seven (7) days of the visit.** A hotline is available to help find a testing site: 1-888-364-3065, or you can check the [DOH website](#).
- In addition, visitors will need to provide information that we will keep on file should the DOH need to contact you (for example, for contact tracing purposes). This information includes name, address, daytime phone, evening phone and email address for all visitors.
- All visitors will need to fill out a screening form and have their temperature recorded upon entry to the building, before proceeding to the visitation area.
- Visits will take place Monday, Wednesday and Friday mornings and afternoons to start. During this time, Drive-Up Visits will continue on Tuesdays, Thursdays and every other Sunday. Families may sign up for **one in-person visit and one Drive-Up visit per month**. You may also sign up for a weekly virtual visit and continue sending Gurwin Gram Grams for our staff to deliver to your loved one - see below for details.

**The link for sign ups for in-person visiting will go live tomorrow morning, Wednesday, September 30 at 9:30 am.** If you have any questions, please feel free to email [info@gurwin.org](mailto:info@gurwin.org).

- **Sign up for in-person visits:** [bit.ly/GurwinVisits](https://bit.ly/GurwinVisits)
- **Sign up for Drive-Up visits:** [bit.ly/GurwinDriveUp](https://bit.ly/GurwinDriveUp)
- **Sign up for a video chat:** [videochat@gurwin.org](mailto:videochat@gurwin.org)
- **Send a Gurwin Gram Gram:** [send through info@gurwin.org](mailto:info@gurwin.org) or [We Transfer](#)

As you know, we are required by the DOH to inform you of the status of COVID-19 in our facility. This update is sent when there is information to report, such as a new positive case or a loss, and weekly as a cumulative report in order to provide transparency. We are pleased to report no change from last week's communication: We have no residents in-house who are positive for COVID-19, more than 150 of our residents have recovered from the disease, and we have sadly lost 61 residents to the virus. Our staff is tested weekly, and since the pandemic began in March, we have had 145 staff members test positive for the virus, the majority of whom have been asymptomatic. Any employee testing positive is required to quarantine for 14 days, and may only return to work after a negative clinical test for COVID-19.

Please be assured you will be promptly notified if your loved one is identified as a suspected or positive case of COVID-19 or has any other significant change in condition. You can access past Family and Resident Updates on our website at [www.gurwin.org/family-updates/](http://www.gurwin.org/family-updates/) should you need to access them.

Sincerely,  
The Gurwin Care Team

**Video Chat** with your loved one: email [videochat@gurwin.org](mailto:videochat@gurwin.org) to request a time. (Limit one per family per week, please.)

Send your loved one a **Gurwin Gram Gram**. Send a **short** video to us via Facebook Messenger or by email to [info@gurwin.org](mailto:info@gurwin.org), and we'll deliver your good wishes.

Schedule a **10-minute Drive-Up Visit** at the Gurwin Center. Visit [bit.ly/GurwinDriveUp](https://bit.ly/GurwinDriveUp) for details and to book your time slot.

Schedule a **15-minute, in-person, socially distant visit** for two: [bit.ly/GurwinVisits](https://bit.ly/GurwinVisits)

Visit our [website at www.gurwin.org](http://www.gurwin.org) for Frequently Asked Questions and other updates on COVID-19.

**It's Flu Season! Protect yourself and those you love  
by getting your flu shot today!**