Dear Gurwin Residents and Family Members:

As you know, we are required by the NY State Department of Health (DOH) to inform you of the status of COVID-19 in our facility. This update is sent when there is information to report, such as a new positive case or a loss, and weekly as a cumulative report in order to provide transparency. Brief updates are provided to our residents on their televisions via Channel 31, should they choose to view it.

With cases of COVID-19 remaining low in the community, some residents have begun resumption of visits to physicians outside of Gurwin (for example, visits for surgery follow-up or for minor procedures). While this is allowed, we want to remind family members that this should not be used as a way to “visit” with your loved ones. Physician appointments must be medically necessary and approved by the Gurwin attending physician, and residents should use arranged transportation via ambulette. Family members attending appointments should be limited, and be mindful at all times that social distancing is crucial to the well-being of your loved one. We would not want a resident out for an appointment to have unnecessary exposure to any illness, including COVID-19, influenza, etc. that would potentially cause him/her to become ill or bring a virus back into our facility.

We continue surveillance testing of our residents based on the positive results reported last week for staff; the designated representative for each resident will be informed as results are obtained. As you know, any staff member testing positive will be required to quarantine for 14 days, and only return to work after proof of a negative clinical test. Since regular testing of staff began in May, 51 of our employees have tested positive for COVID-19; 145 total staff members have tested positive since the pandemic began. Our date for visitation has not changed since our last report: our current target date is October 7, 2020, barring any new cases of COVID-19 and with approval from the DOH. Our cumulative numbers of COVID-19 recoveries and deaths remain the same: we have celebrated more than 150 recoveries and mourn the loss of 61 residents from COVID-19.

Drive-Up Visits and weekly video chats have been a good option for many resident families to keep in touch with our residents. Please be sure to visit bit.ly/GurwinDriveUp to make your Drive-Up Visit appointments (family members may sign up for two visits per month), and schedule your weekly video chat by emailing videochat@gurwin.org. You may also send your loved one a Gurwin Gram Gram - a short video - through Facebook Messenger or by...
emailing it to info@gurwin.org, and our staff will deliver it for you.

Please be assured that you will be promptly notified if your loved one is identified as a suspected or positive case of COVID-19 or has any other significant change in condition. As always, we strictly adhere to HIPAA guidelines and cannot provide information on roommates or other specific residents.

These updates will be sent as necessary, and are located on our website at www.gurwin.org/family-updates/ should you need to access them.

Sincerely,
The Gurwin Care Team

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**Video Chat** with your loved one: email videochat@gurwin.org to request a time.
(Limit one per family per week, please.)

Send your loved one a **Gurwin Gram Gram**. Send a short video to us via Facebook Messenger or by email to info@gurwin.org, and we'll deliver your good wishes.

Schedule a **10-minute Drive-Up Visit at the Gurwin Center**. Visit bit.ly/GurwinDriveUp for details and to book your time slot.


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Gurwin Healthcare System
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