Dear Gurwin Residents and Family Members:

In compliance with the NYS Department of Health (DOH) requirement that we provide updates on the status of COVID-19 in our facility, we are writing to inform you that we were notified today of a new positive test result for a recently discharged resident. All family members whose loved ones reside on the unit occupied by this resident prior to discharge have been notified, and we have taken all proper precautions to prevent further spread of the virus to our residents and staff. The discovery of this information requires us, per the DOH requirement, to push back our opening day for visitors. That tentative date, barring any new positive test results for staff or residents, is September 5. We do continue to offer Drive Up Visits: go to bit.ly/GurwinDriveUp to schedule your visit today. Families are encouraged to sign up for up to three visits per month, no more than one per week.

Please be assured that you will be promptly notified if your loved one is identified as a suspected or positive case of COVID-19 or has any other significant change in condition. As always, we strictly adhere to HIPAA guidelines and cannot provide information on roommates or other specific residents.

These updates will be sent as necessary, and are located on our website at www.gurwin.org/family-updates/ should you need to access them.

Thank you, and be well.

Sincerely,
The Gurwin Care Team

Video Chat with your loved one: email videotchat@gurwin.org to request a time. (Limit one per family per week, please.)

Send your loved one a Gurwin Gram Gram. Send a short video to us via Facebook Messenger or by email to info@gurwin.org, and we'll deliver your good wishes.

Schedule a 10-minute Drive-Up Visit at the Gurwin Center with your loved one. Visit bit.ly/GurwinDriveUp for details and to book your time slot.