Dear Gurwin Residents and Family Members:

In compliance with the NYS Department of Health (DOH) requirement that we provide updates on the status of COVID-19 in our facility, we are writing to inform you that we have been notified of one new positive test result for a resident who has been hospitalized. All family members whose loved ones reside on the unit occupied by the resident have been notified, and we have taken all proper precautions to prevent further spread of the virus to our residents and staff. The discovery of this information requires us, per the DOH requirement, to push back our opening day for visitors. That tentative date, barring any new positive test results for staff or residents, is September 23, pending DOH approval. We do continue to offer Drive Up Visits: go to [bit.ly/GurwinDriveUp](http://bit.ly/GurwinDriveUp) to schedule your visit today. Families are encouraged to sign up for two visits per month, no more than one per week. Virtual visits can be arranged by emailing [videochat@gurwin.org](mailto:videochat@gurwin.org).

We know this is not news our residents or families want to hear, and we continue to speak out against the unfairly stringent requirements mandated by the DOH in order to allow visitation. We encourage you to reach out to both the Governor's office and your local representatives to ask that they reconsider this well-intentioned but harmful policy.

Be assured that you will be promptly notified if your loved one is identified as a suspected or positive case of COVID-19 or has any other significant change in condition. As always, we strictly adhere to HIPAA guidelines and cannot provide information on roommates or other specific residents.

These updates will be sent as necessary, and are located on our website at [www.gurwin.org/family-updates/](http://www.gurwin.org/family-updates/) should you need to access them.

Thank you, and be well.

Sincerely,
The Gurwin Care Team

**Video Chat** with your loved one: email [videochat@gurwin.org](mailto:videochat@gurwin.org) to request a time. (Limit one per family per week, please.)

Send your loved one a **Gurwin Gram Gram**. Send a short video to us via Facebook Messenger or by email to [info@gurwin.org](mailto:info@gurwin.org), and we'll deliver your good wishes.

**Schedule a 10-minute Drive-Up Visit** at the Gurwin Center with your loved one. Visit [bit.ly/GurwinDriveUp](http://bit.ly/GurwinDriveUp) for details and to book your time slot.