

## Gurwin Jewish~Fay J. Lindner Residences

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**Friday, July 31, 2020**  
**5:00 PM**

Dear Gurwin Residents and Family Members:

As you know from our newsletter sent earlier this month, the [NYS Department of Health \(DOH\) has issued long-awaited guidance for visitation](#) at adult care facilities throughout the state. These guidelines have very stringent caveats that must be met in order to begin limited visitation, the most challenging condition being the requirement to have no positive COVID-19 results for residents or staff within the past 28 days. In addition, the DOH must approve a visitation plan for review before permitting limited visits at our facility.

Over the past few weeks, we have been formulating a detailed plan to submit to the DOH, and preparing our facility to welcome back family members, however today we were notified of a staff member's new COVID-19 positive test status during routine surveillance testing. Although the staff member is asymptomatic, this new positive test result unfortunately "resets the clock" for visitation, pushing it out 28 days, thus establishing a new tentative date of August 29<sup>th</sup>, barring any other positive results from staff or residents.

As we communicated previously, occasional positive results by staff is not altogether unexpected, since when not at work caring for residents they are out in their own communities, spending time with and caring for their own families. Staff who test positive are required to isolate at home for 10 days and test negative before returning to work. We fully appreciate how our family members and residents feel about this new target date, and want to assure you that we are working diligently to commence visitation. While we await our new opening date, we encourage you to take advantage of our Patio Chat and FaceTime visits, which are both wonderful ways to help you and your loved one stay connected.

Thank you for your cooperation and understanding during these challenging times. Please visit our website regularly ([www.gurwin.org](http://www.gurwin.org)), as the anticipated start date for visitation will be posted there and updated as needed. These family and resident news updates are also located on our website for your reference.

Sincerely,

The Gurwin Care Team

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Video Chat with your loved one: email [fayvideochat@gurwin.org](mailto:fayvideochat@gurwin.org) to request a time. (Limit one per family per week, please.)

Send your loved one a Gurwin Gram Gram. Send a short video to us via Facebook Messenger or by email to [info@gurwin.org](mailto:info@gurwin.org), and we'll deliver your good wishes.

Schedule a Patio Chat Visit at [fayvideochat@gurwin.org](mailto:fayvideochat@gurwin.org) or by calling 631-715- 8559.

Visit our [website at www.gurwin.org](http://www.gurwin.org) for Frequently Asked Questions and other updates on COVID-19.

**Gurwin Healthcare System**

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