Dear Gurwin Residents and Family Members:

As you know, we are required by the NY State Department of Health (DOH) to inform you of the status of COVID-19 in our facility. This update is sent when there is information to report, such as a new positive case or a loss, and weekly as a cumulative report in order to provide transparency. Brief updates are provided to our residents on their televisions via Channel 31, should they choose to view it.

Our state is slowly reopening, and it is prudent to be cautious, especially as we see in the news what is happening across the country with stalled and even stopped reopening plans. Although we certainly would love to have our families back to visit in our building, we understand the concern and await further guidance from the DOH on how to safely invite you back. In the meantime, we have begun modified Drive-Up visits, which have been so welcome for families and residents alike. If you have not already signed up for a visit, please click here or go to www.gurwin.org, and click the white registration link at the top of the page in the red bar. This will take you to a sign-up form so you can choose a date and time for a 10-minute visit. We look forward to seeing you.

The number of our residents who have tested positive for COVID-19 continues to diminish; today, we are caring for only three residents on our 2N isolation unit. We have had no new positive results for residents since our full surveillance nasal swab testing was completed more than three weeks ago, which is very encouraging. Also reason to celebrate is the more than 140 recoveries of residents who were either discharged home or who moved off the isolation unit to other floors.

But in celebrating the recoveries, we also mourn those we have lost to the disease, including 60 of our residents. We are in the planning stages of a fitting memorial to them, and will share information on that as it becomes available.

Our staff members are diligent in following infection control protocol, and are well-equipped with the Personal Protective Equipment they need. Because they are also out in the community, it is not unexpected that some will test positive for COVID-19, although asymptomatic, during the weekly testing of all staff members. Any staff member testing positive is required to isolate for 14 days and only return to work after a negative clinical test result. Since the weekly testing began in May, 37 employees have tested positive, one of whom was reported newly positive within the last 72 hours. Over the past three months, a total of 131 employees have tested positive for COVID-19, most of whom are recovered and back to work.

Please be assured that you will be promptly notified if your loved one is identified as a suspected or positive case of COVID-19 or has any other significant change in condition. As always, we strictly adhere to HIPAA guidelines and cannot provide information on roommates or other specific residents.

These updates will be sent as necessary, and are located on our website at www.gurwin.org/family-updates/ should you need to access them.

Sincerely,
The Gurwin Care Team

Video Chat with your loved one: email videochat@gurwin.org to request a time. (Limit one per family per week, please.)

Send your loved one a Gurwin Gram Gram. Send a short video to us via Facebook Messenger or by email to info@gurwin.org, and we’ll deliver your good wishes.
