

Gurwin Jewish Nursing & Rehabilitation Center

**Tuesday, April 21, 2020
5:00 PM**

Dear Gurwin Family Members:

Yesterday, we were informed by the NYS Department of Health of a new requirement to update our resident families within 24 hours about new positive cases of COVID-19. I realize this information is upsetting to our family members, and I want to put it into some context before just passing along numbers to you.

Gurwin's entire staff has been working diligently since early March in the fight against COVID-19. The heroic efforts of everyone from housekeeping to dietary to our clinical teams have gone largely unnoticed; nursing homes have been vilified in the news and by our state leadership as "ground zero" for the virus, yet we were mandated several weeks ago to accept COVID-19 positive patients from the hospitals. As I have said in past updates, our staff is devastated when the residents they know and care for test positive or, worse, succumb to the disease.

We continue to follow all CDC and DOH protocols for Personal Protective Equipment, isolation procedures and infection control, and have implemented many procedures with the goal of keeping our staff and residents safe.

Please note that if your loved one is identified as a suspected or positive case of COVID-19 or has any other significant change in condition, we will notify you accordingly. Since yesterday, our staff is caring for an additional five residents with COVID-19, and unfortunately, one resident passed.

As I mentioned, this update is mandated by the Department of Health and will happen regularly as information changes. Our staff and I join with you in hoping that this ends soon. Be well.

Sincerely,



Stuart B. Almer
President and CEO

Video Chat with your loved one: email videochat@gurwin.org to request a time. (Limit one per family per week, please.)

Send your loved one a **Gurwin Gram Gram**. Send a short video to us via Facebook Messenger or by email to info@gurwin.org, and we'll deliver your good wishes.

Visit our [website at www.gurwin.org](http://www.gurwin.org) for Frequently Asked Questions or other updates on COVID-19.

Gurwin Healthcare System

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